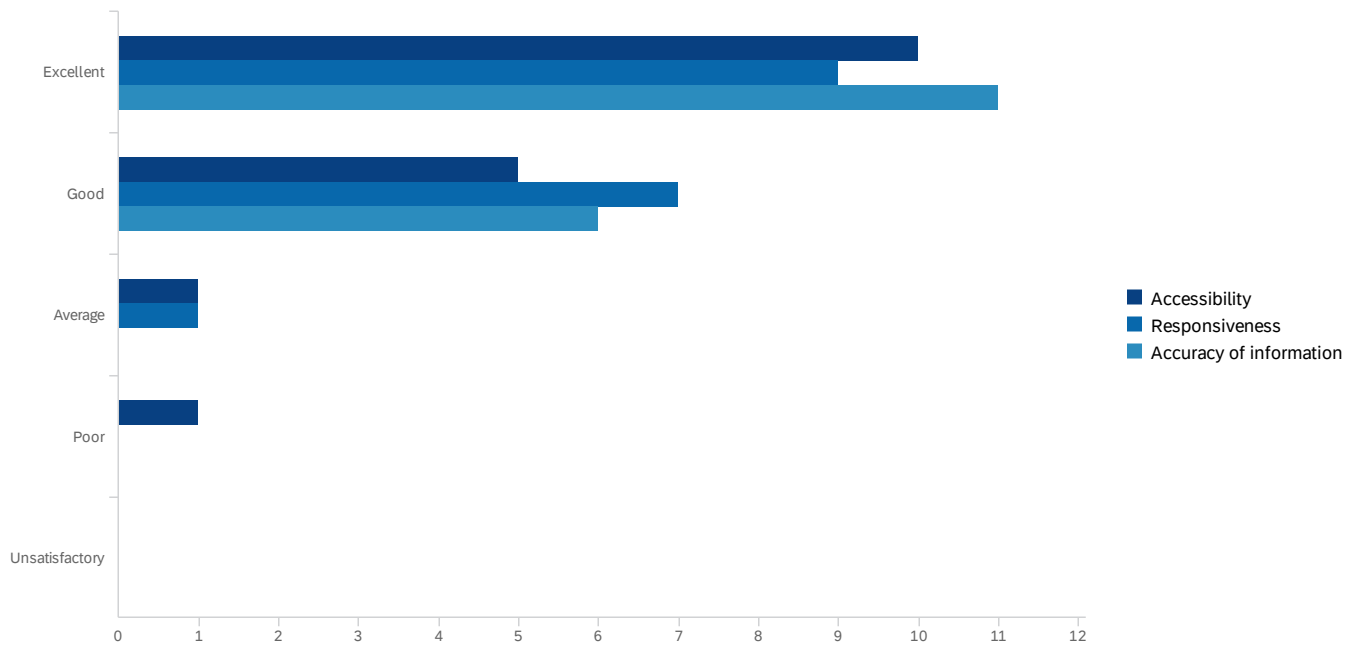


Q1 - 1. How did we do last year in the following areas?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Accessibility	1.00	4.00	1.59	0.84	0.71	17
2	Responsiveness	1.00	3.00	1.53	0.61	0.37	17
3	Accuracy of information	1.00	2.00	1.35	0.48	0.23	17

#	Field	Excellent	Good	Average	Poor	Unsatisfactory	Total
1	Accessibility	58.82% 10	29.41% 5	5.88% 1	5.88% 1	0.00% 0	17
2	Responsiveness	52.94% 9	41.18% 7	5.88% 1	0.00% 0	0.00% 0	17
3	Accuracy of information	64.71% 11	35.29% 6	0.00% 0	0.00% 0	0.00% 0	17

Showing rows 1 - 3 of 3

Q2 - 2. Are there any areas of concern where we could have provided better service?

Please explain.

2. Are there any areas of concern where we could have provided better servi...

Service is excellent.

Virtual assess

not really with the limited staff you have done very well.

No. The MPO staff is always accessible, even with COVID.

Much more proactive on Complete Streets. Broward MPO should be a role model for the state.

None

Not at this time.

The availability of ZOOM meetings was very helpful and it would be nice if that type of hybrid meeting could continue.

None

All is good.

No

Challenging of FDOT targets. How can MPO accept targets of 0 for traffic related deaths and serious injuries?

No

No

The use of the virtual systems allowed people to be active and safe.

no

Not at this time.

Q3 - 3. What would you like to see more of from MPO staff in the coming year?

3. What would you like to see more of from MPO staff in the coming year?

Nothing. The MPO staff does a great job.

Virtual assess for those citizens that live a distance from Naples as their participation is needed as well and is very important.

with the reemergence of Covid would like to see the ability to Zoom in to meetings for the BPAC

The MPO staff is doing an amazing job. I would like to see FDOT recognize the MPO process and include the MPO in planning projects within the MPO area.

Be proactive in assessing individual community needs for pedestrians and cyclists.

There is nothing additional I would like to see more of from MPO staff in the coming year. MPO staff has done a great job conducting business as usual in spite of the pandemic.

Since I am new to the committee I have nothing to add yet.

Better maps and graphics when talking about projects or priorities, the TIP, etc.

No

Quit canceling the CMC meeting.

Offering Zoom meetings as an option to attend meetings is a valued service. It is especially important for those who are immunocompromised or cannot attend in person.

Explanations for document revisions.

No

It's working fine,

The continuation of the virtual system would be a wonderful way to allow people who participate from a distance to have the ability to continue that participation and not have to be worried about traffic or weather.

no

Not at this time.

Q4 - 4. Is there anything you would like to add?

4. Is there anything you would like to add?

No.

MPO staff has provided consistent support and service over the past year.

NO

Nothing at this time.

No

no

Not at this time.

Q5 - If you would like the MPO Director to follow-up with you regarding this survey, please enter your name and email address in the space provided.

The personal information on this page has been removed.
4 respondents provided their email for follow-up.

End of Report